

# Draft Guidance on a Human Rights-Based Approach to Care and Support in Health and Social Care Settings

## Public consultation feedback form

5 June 2019

We are holding a public consultation to give people an opportunity to provide feedback on this draft guidance. Your views are very important to us, and we will carefully assess all feedback received and use it to help develop the final guidance. The guidance and a related statement of outcomes document (a summary of the responses) will be published once the guidance has been approved.

**Please note: the focus for this consultation is the content and structure of the draft guidance. The final design and layout of the guidance will be developed after the public consultation.**

We would like your feedback on each of the sections in the document. There are also some general questions about the overall document.

For each comment you make, it would help us if you provided the section and page number your comment relates to.

We welcome responses to all questions as well as any additional general comments you would like to make.

**The closing date for consultation is 5pm on 17 July 2019.**

## Instructions for submitting feedback

- If you are commenting in a personal capacity, there is no need to provide your name or any other personal information. However, if you would like to be contacted to partake in future focus groups, there is an option to provide your name and contact number.
- If you are commenting on behalf of an organisation, please combine all feedback from your organisation into one submission form. In this case, we will request a name and contact number for a designated representative from your organisation should we need to verify the authenticity of your contribution.
- When completing this form online, please ensure you scroll down the webpage and complete the form in full.
- Please include the page number and section that you are commenting on.
- Do not paste other tables into the boxes already provided — type directly into the box as the box expands.
- Please spell out any abbreviations that you use.

**You can email or post a completed form to us. You can also complete and submit your feedback on [www.hiqa.ie](http://www.hiqa.ie).**

### Data Protection and Freedom of Information

HIQA will only collect personal information during this consultation for the purposes of verifying your feedback or where you have indicated that you would like to be contacted to partake in future focus groups. If you have any concerns regarding your data, please contact HIQA's Information Governance and Assurance Manager on [infogovernance@hiqa.ie](mailto:infogovernance@hiqa.ie). Please note that HIQA is subject to the Freedom of Information (FOI) Act and the statutory Code of Practice in relation to FOI. Following the consultation, we will publish a statement of outcomes document summarising the responses received, which will include the names and types of organisations that submitted feedback to us. For that reason, it would be helpful if you could explain to us if you regard the information you have provided us as being confidential or commercially sensitive.

If we receive a request for disclosure of the information under FOI, we will take full account of your explanation, but we cannot give you an assurance that confidentiality can be maintained in all circumstances.

# 1. About you

Any information you provide and your feedback form will be held securely and will not be published, subject to legal requirements under Freedom of Information (FOI) legislation or where you are responding on behalf of an organisation, in which case the name and type of organisation will be published in a statement of outcomes document. The feedback received will only be used to help develop the final guidance.

## 1.1 Please tick as appropriate — are you providing feedback as:

**an individual - contact information provided**

(If you would like to be contacted to partake in future focus groups, please provide your name and contact number)

**an individual - anonymous**

**on behalf of an organisation:**

(For verification purposes, please provide the name of your organisation and a name and landline contact number for a contact person in the organisation.)

## 1.2 Please tick as appropriate — are you commenting as:

**a staff member or other person working in a health or social care service**

(Please specify your role)

**a person who has used or is currently using a health or social care service**

**Other**

(Please specify)

## 2. Your feedback on the draft guidance

In this section, we would like to find out what you think of the content of the Draft Guidance to Support a Human Rights-Based Approach to Care and Support in Health and Social Care Settings.

**Please consider the following questions as part of your review:**

- Do you think all important areas have been covered under each principle or are there any areas that should be included or excluded?
- Are the case studies included in each section sufficient to assist staff working in health and social care services understand a human rights-based approach to care and support?

**2.1 Please provide your comments on the section 'An overview of human rights'**

*Please include section and page number (if applicable)*

**2.2 Please provide your feedback on the FREDA principles** (for example, do you think they are relevant and useful for people working in health and social care services?)

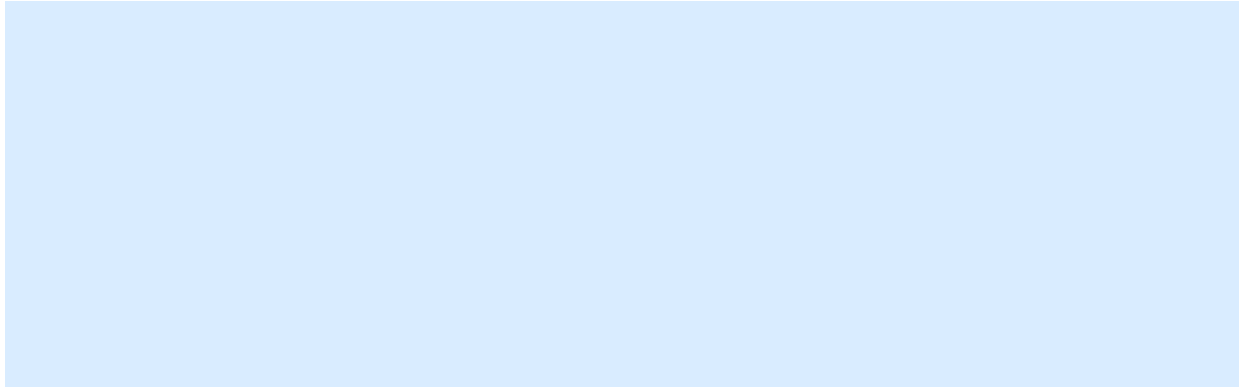
*Please include the principle, section number, section title and page number you are commenting on*

**2.3 Do you think the case studies in the document are relevant for people who work in health and social care services? Please explain your answer below.**

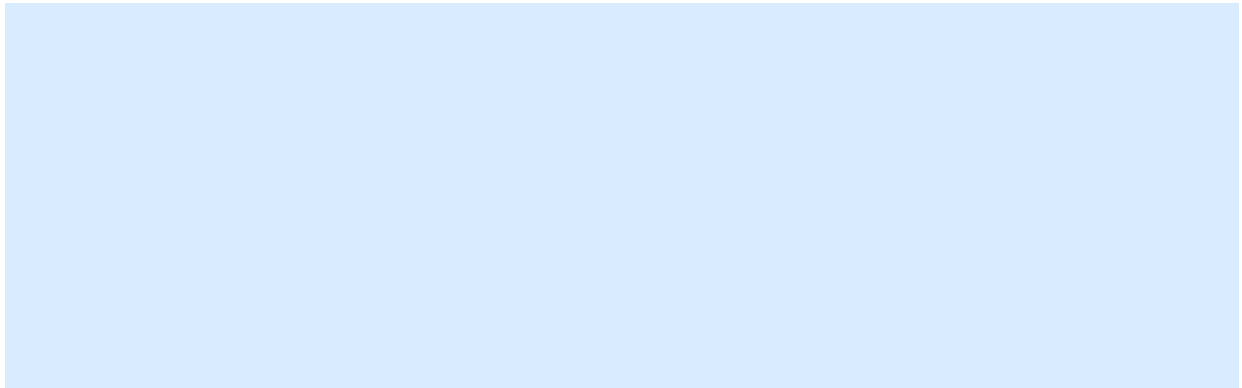
*Please include section and page number (if applicable)*

**2.4 Do you have suggestions for the type of case studies that could be included.**

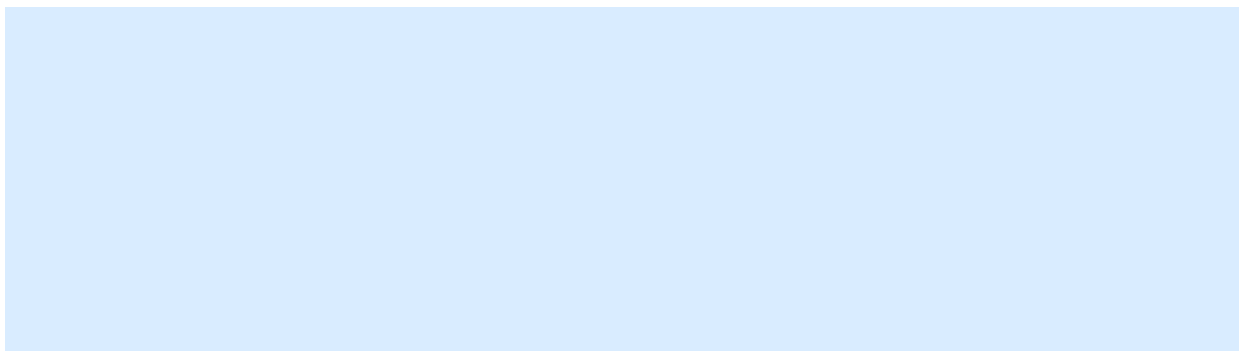
(Please provide below)



**2.5 Please provide any comments on the resources provided in the document, stating the resource number**



**2.6 Are there any other comments or suggestions on the draft guidance that you would like to make?**



### 3. General feedback

3.1: a) Is the language used in the draft guidance clear, easy to follow and easy to understand?

Yes

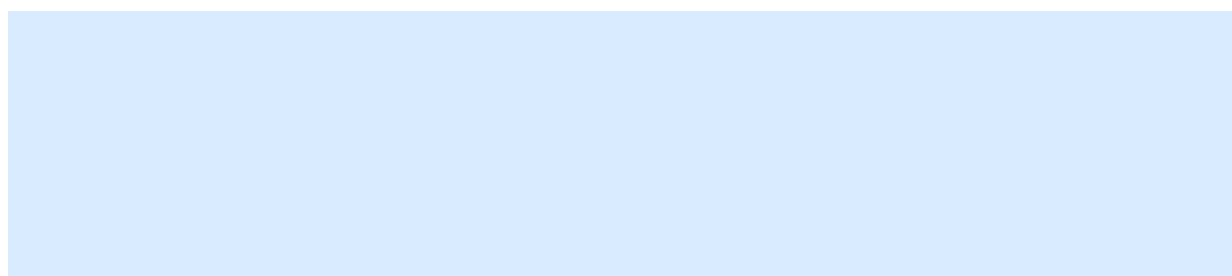
No

b) Is the content and structure of the draft guidance clear, easy to follow and easy to understand?

Yes

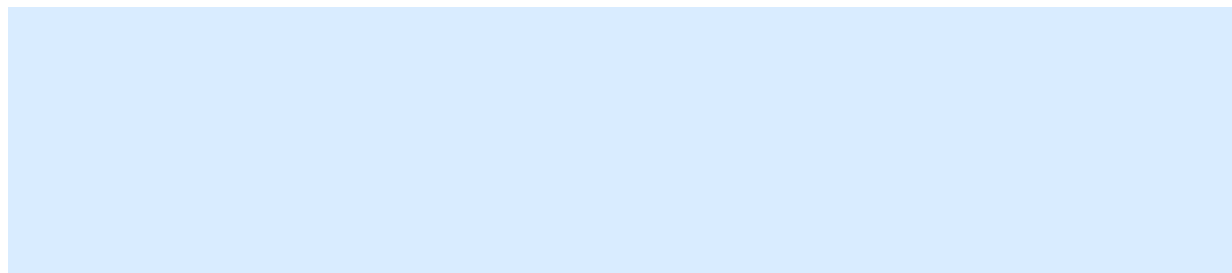
No

3.2: Please provide any additional comments on language, content and structure



3.3: Having read the draft guidance, do you have a better understanding of human rights and how they apply to your work?

Any additional comments:

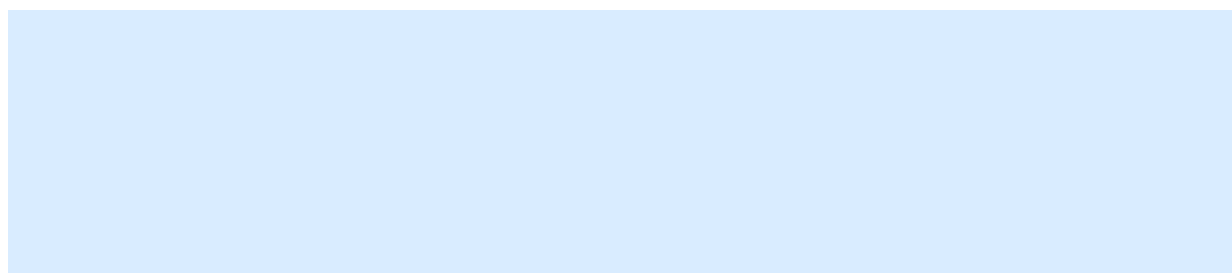


3.4: Having read the draft guidance, do you intend to make changes to your work practices?

Yes

No

Any additional comments:

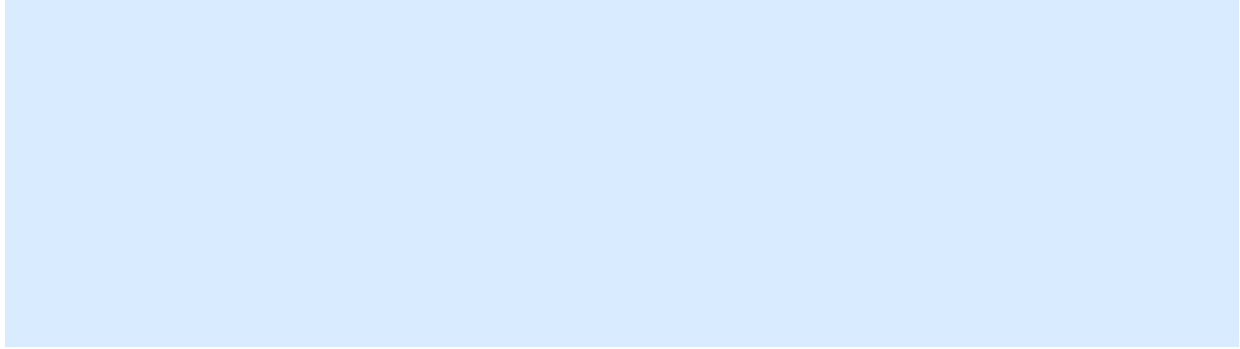


**3.5: Do you think this guidance will be a useful resource for people working in health and social care services?**

**Yes**

**No**

Please provide reasons for your answer:





**Thank you for taking the time to give us your views on the  
*Draft Guidance to Support a Human Rights-Based  
Approach to Care and Support in Health and Social Care Settings***

**Please return your form to us by email or post.**



You can download a consultation feedback form at [www.hiqa.ie](http://www.hiqa.ie) and email the completed form to [standards@hiqa.ie](mailto:standards@hiqa.ie).



You can print off a consultation feedback form and post the completed form to:

Health Information and Quality Authority  
Draft Guidance on a Human Rights-Based Approach to Care  
and Support in Health and Social Care Settings  
Dublin Regional Office  
George's Court  
George's Lane  
Smithfield  
Dublin 7  
D07 E98Y



If you have any questions on this document, you can contact the standards team by phoning: **(01) 814 7400** or email: **standards@hiqa.ie**

**Please ensure that you return your form to us either by email or post by 5pm on 17 July 2019. Unfortunately, it will not be possible to accept late submissions.**